

STARLAB Shape-Up Program

Dome Repairs

We provide four levels of repairs to domes at standard costs. If your specific needs are not included, please call for a custom repair quote. The diagram attached to this form shows all the seams on the STARLAB dome. Please use it to specify specific tears or holes, if any, on your dome.

Please add **\$130.00 for a Standard Dome or \$200 for a Giant Dome for shipping and insurance** charges for each dome repair (continental USA only). Shipping charges outside the continental USA must be quoted separately.

Standard Giant

SLR-01 Level 1 Dome Service.....\$700...\$1050

Includes: Inspection of dome, minor patching to cuts and tears, repair of snaps on the inflation tube and patching of larger holes above the horizon

Recommended for: domes 3 to 5 years old or those with relatively light use (5,000 visits per year)

SLR-02 Level 2 Dome Service.....\$900...\$1350

Includes: Regluing and patching of entry tube seams

- All Level 1 Services listed above

Recommended for: domes 5 to 8 years old or those with moderate use (10,000 visits per year)

SLR-03 Level 3 Dome Service...\$1450...\$2175

Includes: Repair or replacement of doorway section

- All Level 1 and 2 Services listed above

Recommended for: domes 8 years old or those with moderate to heavy use (20,000 visits per year)

SLR-04 Level 4 Dome Service...\$2250...\$3375

Includes: Repair and replacement to edge of dome floor (addition of a new reinforcement strip)

- All Level 1, 2 and 3 Services listed above

Recommended for: domes 10 years old or older or those with moderate to heavy use (40,000 visits per year)



Science First®/ STARLAB

86475 Gene Lassere Blvd Yulee FL 32097

800-875-3214 • FAX 904-225-2228

www.starlab.com • starlab@starlab.com

Projector Repairs

Please add **\$130 for shipping and insurance** for each projector. We highly recommend returning the projector in its case to help protect it.

Projector maintenance is recommended every 3 to 5 years.

SLR-21 Standard Projector (SL-131) Inspection and Cleaning..... \$250

Includes: Inspection of the projector, cleaning, lubrication, adjustment of the set screws, inspection of electrical connections

SLR-22 Standard Projector (SL-131) Maintenance and Tune-Up..... \$550

Includes: Replace projector drive motor, lamp housing and drive belt

- All inspection and cleaning services listed above

SLR-23 FiberArc Projector (SL-135) Inspection, Maintenance and Tune-Up..... \$550

Includes: Inspection of projector, cleaning, lubrication, adjustment to set screws and fiber-optic line and check of electrical connections.

Cylinder Repairs

Please note that cylinders that have been crushed or are damaged on the sides cannot be repaired cost-effectively.

Please add **\$35 for shipping and insurance** for each cylinder in the continental USA.

SLR-31 Cylinder Service.....\$130

Includes: Replacement and/or regluing of the top or bottom of the film section of the cylinder.

Additional Notes

- Please call for an **RMA** (Return Authorization Number) before sending any equipment for repair. This will expedite your repair request.
- The dome must be rolled up into the dome bag and boxed for shipment. Do not ship in the dome bag itself or the dome will be damaged.
- If shipping your projector in a cardboard box, make sure it is well padded with bubble pack and suitable for shipment. Do not use packing peanuts because they shift too much in handling.
- We strongly recommend **insurance** for your projector, dome and cylinder when shipping these items to us.
- Before shipping, complete and fax this form to us. Also include a copy with your equipment.
- Contact us by phone or email with any questions.

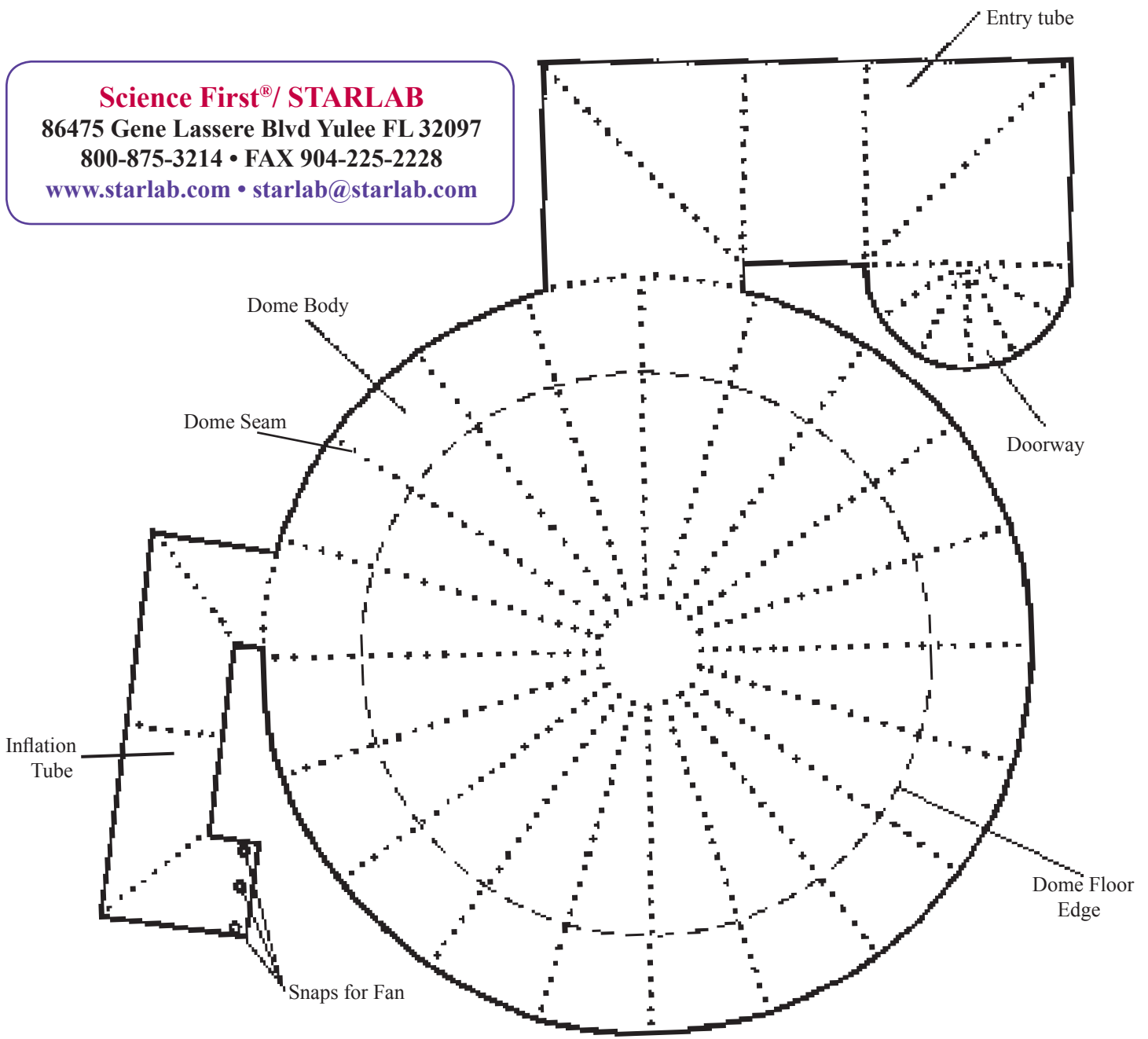
STARLAB Shape-Up Dome Repair

The diagram below shows all the seams on STARLAB. Please use a red pen to specify particular tears or holes as accurate as possible.

- Dotted lines indicate the seams on the dome
- Dashed line marks the edge of the dome floor



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STARLAB Shape-Up Order Form

Please call **800-537-8703** for an RMA (Return Authorization Number) *or* fax this form to **904-225-2228** before shipping. Do not ship equipment without an RMA. *Include a copy of this form with your shipment.*

Ship equipment to: **Science First/ STARLAB, 86475 Gene Lassere Blvd Yulee FL 32097**
Please make sure to include your contact information and return address when you ship.

Date: _____	PO Number: _____
RMA #: _____	Requested Return Date: _____

Bill To:

Contact: _____

Institute: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ FAX: _____

E-mail: _____

Ship To (if different):

Contact: _____

Institute: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ FAX: _____

E-mail: _____

Item #	Description	Quantity	Price
SLR-01	Level 1 Standard Dome Service	_____	\$700.00
SLR-01G	Level 1 Giant Dome Service	_____	\$1050.00
SLR-02	Level 2 Standard Dome Service	_____	\$900.00
SLR-02G	Level 2 Giant Dome Service	_____	\$1350.00
SLR-03	Level 3 Standard Dome Service	_____	\$1450.00
SLR-03G	Level 3 Giant Dome Service	_____	\$2175.00
SLR-04	Level 4 Standard Dome Service	_____	\$2250.00
SLR-04G	Level 4 Giant Dome Service	_____	\$3375.00
SLR-21	Standard Projector Inspection and Cleaning	_____	\$250.00
SLR-22	Standard Projector Maintenance and Tune-up	_____	\$550.00
SLR-23	FiberArc Projector Inspection, Maintenance and Tune-up	_____	\$550.00
SLR-31	Cylinder Service	_____	\$130.00
	Charge per Standard Dome for Return Shipping (Continental USA) ..	_____	\$130.00
	Charge per Giant Dome for Return Shipping (Continental USA)	_____	\$200.00
	Charge per Projector for Return Shipping (Continental USA)	_____	\$130.00
	Charge per Cylinder for Return Shipping (Continental USA)	_____	\$35.00
	Order Total	_____	_____

Customers outside the continental USA please contact us for a return shipping quote. Please refer to Page 1 for service details.